

Medicare Part D AdvantraRX Program



08/19/2009

S.A&H.OT.B/PR.H

PRODUCT

Certification and Appointment Instructions

Mutual of Omaha has renewed its association with Coventry Health Plans to bring you the 2010 AdvantraRX Medicare Prescription Drug Program. This is the first in a series of notices you will receive regarding updates for 2009 activity and 2010 changes.

There has been a change to Coventry's process for certification of agents to sell AdvantraRX plans.

Effective immediately, Coventry AdvantraRX PDP training and certification is being delivered in partnership with America's Health Insurance Plans (AHIP). There is no fee to Mutual of Omaha producer.

You must take the exams through AHIP in the following situations:

- You are not already certified for 2009 and plan to sell in 2009 (this will satisfy your requirements for 2010 certification also); OR
- You plan to sell AdvantraRX plans for 2010.

Remember: you must be certified and appointed prior to selling AdvantraRX plans.

Testing and Certification Process

- Go to advantrarx.com and select Broker Portal on the home page and Broker Portal link on page 2.
- In the new window, login/register as a Returning/New Broker
- Follow the instructions on the Training and Compliance Section including:
 - Step 1:** Review the documents on that page and attest that you have read and understood them.
 - Step 2:** Review the training modules & take examinations.
 - Complete the AHIP Registration, using access code 42T92.
 - Review the 5 modules for AHIP Medicare Marketing Training and pass the exam with at least 90% in no more than 3 attempts.
 - Review the module for AdvantraRX PDP and pass the exam with at least 85% in no more than 3 attempts. If you do not pass within three attempts, you will not be eligible to market/sell or retest to market/sell the Coventry product for a period of 12 months.

Please direct additional questions to Sales Support, 800-693-6083.