



New Enrollment Forms for Health Access Plans

Effective July 1, agents must use enrollment forms dated March 2009 for Health Access plans B and C (except in Texas). Please order new forms for your state, destroy any old forms and direct agents to use the new forms immediately. Old forms will not be accepted after June 30.

Patient Care – Soon Available to More Customers

This month we'll begin extending Patient Care access to Individual Medical and Small Group Real Choices® customers with plan effective dates prior to July 1, 2008.

Each month through April 2010, an additional segment of these customers will receive access to Patient Care.

Patient Care has been available to new Assurant Health customers who have purchased Individual Medical, Assurant Affordable Health Access and Real Choices plans since July 1, 2008. Our exclusive partnership with Patient Care means:

- Assurant Health customers have access to independent health care advocates who will give them the information and assistance they need to make sense of their health care
- Agents who do business with Assurant Health get more time to focus on business and help those still looking for coverage

We'll send quarterly e-mails to your General Agents listing the customers who will be notified about Patient Care within the next three months. If you would also like to use this opportunity to remind agents about Patient Care, don't forget about these training and sales tools:

- Interactive presentation in the Agent Library on www.assuranthealthsales.com
- Consumer brochure under the Patient Care category on Find a Form at www.assuranthealthsales.com
- 3-minute video at www.assuranthealth.com/corp/ah/promotion/patientcare

The video ends with a disclaimer that Patient Care is available only to customers with effective dates of July 1, 2008, and after. The disclaimer will not be updated until all Individual Medical and Real Choices customers have access to Patient Care.

Access to Patient Care is not available to customers choosing Short Term Medical or Student Select plans. Patient Care is an independent advocacy company and is not an affiliate of Assurant Health.

Change to IL Definition of Dependent

On June 1, 2009, new legislation went into effect in Illinois, affecting health insurance eligibility for dependent coverage. Here is the new definition of dependent. Full details on the legislation, PA 95-958, are available on the state of Illinois Web site:

<http://www.ilga.gov/legislation/publicacts/fulltext.asp?Name=095-0958>.

An eligible dependent is a child (naturally born, legally adopted, placed for adoption or for which the certificate holder is the legal guardian), unmarried and:

- Age 25 or younger if he/she has not served in the military
- Age 29 or younger if he/she satisfies *all* of the following criteria:
 - Illinois resident
 - Served as a member of the active or reserve branches of the United States Armed Forces
 - Received discharge (not dishonorable) from the United States Armed Forces, with proof submitted using a form approved by the Illinois Department of Veterans' Affairs and verifying the date the child was released from service



For more information, contact
Stephens-Matthews Marketing, Inc.

1-800-544-8250

www.stephens-matthews.com