

United Health One/Golden Rule New Agent Contract

If you are wanting to transfer a current appointment, please contact Sunny as the paperwork for a transfer is different

Please complete all pages of the contract and send with a copy of each state license you choose to appoint in.

If the state/s you are appointing in require a fee, you are required to complete the enclosed credit card authorization form. Appointments will not be processed unless any applicable fees are paid.

Send contracts to: Fax - 888-984-2614, E-mail - <u>sunny@stephens-matthews.com</u>, or Mail - Stephens-Matthews Marketing, Inc. P.O. Box 1208 Beverly, OH 45715

Please contact Sunny at 800-544-8250 x121 or sunny@stephens-matthews.com with any questions.

Check out our website www.stephens-matthews.com

Note: Don't forget to register on the Stephens-Matthews website to view commission statements and business information!



PPA-1213

PROSPECTIVE PRODUCER APPLICATION UHCLIC Manager/Representative <u>MARIAH VANCE</u>

34370-UL-1213

☐ Independent Producer __ SubProducer of Key/FMO STEPHENS MATTHEWS Key/FMO No.AA1499597 Full Legal Name ______ I prefer to be called: _____ Business Street Address (Required for Supplies) Business Mailing Address _____ ______ County ______ State _____ ZIP _____ Business Phone (____) ______ Fax (____)_ E-mail Home Address _____ County _____ State _____ ZIP _____ Home Phone (____) _____ Birth Date ______ Gender _____ Social Security No. ______ National Producer No. _____ Length of time in present community . If less than five years, please provide previous address(es). Please answer all questions. (If YES, include details of who, what, when, and dollar amounts on an additional form.) YES NO 1. Have you ever had an appointment terminated by any insurance company or financial services institution (for reasons other than production)?.... 2. Do you owe any debt or balance to any insurance company or financial services institution that has remained overdue for more than sixty (60) days? 3. Has any state or federal agency ever denied, suspended, revoked, or taken any action against any fiduciary license held or applied for by you, or have you ever voluntarily submitted to any sanction or surrendered any fiduciary license under threat of suspension or revocation of that license? 4. Has any state or federal self-regulatory body of any type (such as National Assn. of Securities Dealers) 5. Have you ever had a claim filed against your Errors and Omissions Coverage, or has any bonding company 6. Have you ever been the subject of any civil or administrative proceeding, including one initiated by a state department of insurance?..... 7. Do you have any felony charges pending against you, or have you ever pled guilty or nolo contendere to or (1) I hereby represent that the answers and statements ("the information") I am giving UnitedHealthcare Life Insurance Company and its affiliates ("the Company") on this application ("PPA") are correct, complete, and wholly true. (2) I understand the Company will rely on the information as one factor in considering this PPA, and may, at its option, terminate or rescind our resulting business relationship if any of the information is not as I have given it. (3) I give the Company, its employees, agents, and/or contractors permission to direct advertising or promotional phone calls, faxes, and electronic mail to the numbers and addresses listed above, as well as any others I provide. This permission continues until specifically revoked by me in writing. (4) I understand this PPA will not be considered until I sign the FCRA Authorization. NOTE: No business may be solicited until all state licensing and appointment and/or requirements have been met, and you have been advised that fact in writing by the Company.

DISCLOSURE

UNITEDHEALTHCARE LIFE INSURANCE COMPANY AND/OR ANY AFFILIATED COMPANY (COLLECTIVELY, "THE COMPANY") MAY OBTAIN CONSUMER REPORTS AND/OR INVESTIGATIVE CONSUMER REPORTS ABOUT YOU IN CONNECTION WITH YOUR CONTRACT REQUEST, AS WELL AS ANY SUBSEQUENT REQUESTS.

AUTHORIZATION

I authorize The Company to conduct a public records search, and/or to obtain a consumer reports, and/or an investigative consumer reports about me from a consumer reporting agency. These reports may concern my credit history, worthiness, standing, and/or capacity. These reports may also concern my character, general reputation, personal characteristics, criminal, and civil history, and/or mode of living. I understand that The Company will use this information in whole or in part as a factor in considering my initial contract or any subsequent changes in my relationship with The Company.

I understand that if The Company decides not to approve my contract/request and thereby to take adverse action against me because of information contained in any consumer report(s) authorized by my signature on this form, The Company will provide to me:

- A written pre-adverse action disclosure;
- An adverse action notice;
- A copy of any consumer report(s) received and used by The Company;
- A copy of "A Summary of Your Rights Under the Fair Credit Reporting Act"; and
- The name, address and telephone number of any consumer reporting agency that furnished a consumer report about me to them.

I understand that I am entitled to contest the accuracy or completeness of information contained in any consumer report. I understand that I am entitled to receive an additional free copy of any consumer report. I understand that the consumer reporting agency does not itself make any decision regarding my request with The Company, and the agency cannot explain The Company's decision to me.

A photocopy or fax copy of this authorization shall be as effective as the original. This permission continues until specifically revoked in writing by the person who signs below.

Printed Name		Social Security Number	
Signature		Date	
Address			
City	State	ZIP Code	



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34370-UL-1213

PROFILE INFORMATION

•	! months, what perd represent? (Check o	•	ue from your current insuranc	e busin	ess does
☐ 0%-1	•	11%-24	25%-49%		50% or more
2. What type of ins	urance is your <u>prima</u>	ary line of business? ((Check one.)		
	Financial Services Group Health	nsurance \Box	Life Medicare Business (Part D, Supplement, etc.) Property/Casualty Supplemental Policies (Accident, Dental, Vision)		Other
•		•	sonally write in the past 12 m rer, and Employer/Group polic		
	1 1-5 1 6-10	_ _	21-50 51-100 101-200 201+		
4. How many do	More Same	over the next 12 mont	hs? (Check one.)		
individual healt		ase mark your primar	e primary and secondary recip y carrier with the number 1, a		•
Aetna		Cigna		M	edical Mutual
American	Community	Coventry/Health A	merica	Pa	ıcifiCare
American Medical Security		Golden Rule/Unite	edHealth One/UnitedHealthcare	W	orld Insurance
Assurant/Fortis/Time		Health Net		Ur	nicare
Blue Cros	s Blue Shield/	Humana One		No	one
Anthem/Wel	lpoint	Kaiser Permanente	е	Ot	:her
Celtic		Mega Life and Hea	alth		

6.	Over the past 12 months	, how many o	of the following	products have v	ou personally	written?
v.	Over the past 12 months	, iiow iiiaiiy i	or the following	products nave y	ou personan	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,

Short Term Medical Plans	Medicare Plans (Supplements,	Health Savings Accounts (HSAs)
□ 0	Advantage Plans or Part D)	1 0
□ 1-9	□ 0	□ 1-9
□ 10-24	□ 1-9	□ 10-24
□ 25+	□ 10-24	□ 25+
	□ 25+	
Dental (standalone) Insurance Plans	Accident (standalone) Insurance Plans	Critical Illness (standalone) Insurance Plans
0	 0	1 0
□ 1-9	□ 1-9	□ 1-9
□ 10-24	□ 10-24	□ 10-24
□ 25+	□ 25+	□ 25+
7. How many states are you licen	sed in for health insurance?	
□ 1		
□ 2-4		
□ 5-9		
☐ 10 or more		

CARD NUMBER			
EXP DATE/	3 or 4 DIGIT CODE		
ΤΟΤΛΙ \$			

AL	\$40.00	
AK	no fee	
AZ	no fee	
AR	no fee	
	off exchange \$29	
CA	on exchange \$29	
СО	no fee	
СТ	no fee	
DE	\$25.00	
DC	\$25.00	
FL	\$120.00	
GA	\$10.00	
HI	no fee	
ID	no fee	
IL	no fee	
IN	no fee	
IA	no fee	
KS	\$5.00	
KY	\$40 R / \$50 NR	
LA	\$20.00	
ME	\$30.00	
MD	no fee	
MA	no fee no products	
MI	\$5.00	
MN	\$30.00	
MS	\$25.00	
МО	no fee	

MT	no fee	
NE	\$8.00	
NH	\$25.00	
NJ	\$25.00	
NM	no fee no products	
NY	no fee	
NV	\$15.00	
NC	\$20.00	
ND	\$10.00	
ОН	\$30.00	
ОК	\$30.00	
OR	no fee	
PA	\$15.00	
RI	no fee	
SC	no fee	
SD	\$10 R / \$20 NR	
TN	\$15.00	
TX	\$10.00	
UT	no fee	
VT	\$60.00	
VA	\$10.00	
WA	\$20.00	
WV	\$25.00	
WI	\$16 R / \$40 NR	
WY	\$15.00	

PPA Explanation Page

This page is required for any of the questions that have a "yes" answer on the Prospective Producer Application. A detailed explanation is needed and should include who was involved, when it occurred, dollar amounts, detailed information as why it occurred and steps taken to resolve issue.

Producer Name:				
Producer number: _				
Question #	PLEASE NOTE: IF YOU ARE PROVIDING AN ANSWERING YES TO QUESTION #9, YOU A PROVIDE THE CAUSE OF THE BANKRUPT FROM MEDICAL, LOSS OF JOB, DIVORCE, DISCHARGE		ARE REQUIRED TO CY, WHETHER IT IS	
	<u></u>			
Producer	Signature	Date		

ASSIGNMENT OF COMMISSIONS AND OTHER MONETARY COMPENSATION

To: UnitedHealthcare Life Insurance Company and/or Golden Rule Insurance Company and/or UnitedHealthcare Insurance Company, and/or All Savers Insurance Company and/or any affiliated company (collectively, "the Company").

If and when the Company owes me compensation because I have sold or secured the sale of insurance products of the Company or for any other reason, I (the undersigned "Assignor") do not wish to receive that compensation, but instead assign it to, and direct the Company to pay it to, the person or entity I have written below as Assignee per my applicability instructions below:

l	PLEASE PRINT	STEPHENS-MATTHE	WS MRKTG INC	31-1603665			
•		Assignee Name (person		Social Security	/tax ID N	lumber	
	PLEASE PRINT	PO Box 1208	Beverly	ОН	45715	800-544-8250	
		Street	City	State	ZIP	Phone	
	1. X All monetary	lition, check <u>one</u> box belo X all monetary compensat Company	commissions, monetary bo	ess written <i>after</i> the da	te this for	m is processed by the	wed it
			een submitted by the Assign		F		
		lition, check one box belo all commissions attribut all first year and renewa	and monetary incentives/pw) able to my business written commissions for all busines ment has been submitted by	after the date this form	n is proces	sed by the Company	e (onl
	I understand and ag	ree that:					
		by the Company pursuant urrangement between us.	to this Assignment fully disc	charge all of the Compa	any's finai	ncial obligations to me u	ınder
	2. This Assignmen specifically provide		affect, any terms or conditi	ons of any such compe	ensation ar	rangements except as	
	whatever name call	ed). The Company will no	ate and federal laws regarding the bound by this Assignment tay the person or entity that it	ent in any instance in v	vhich it be	lieves applicable law pr	event
	Assignment by send revocation, and this	ding written notice to the C Assignment will remain in	It is binding on both myself a company. Such revocation we reffect for business written ot later than thirty (30) days	vill only apply to busin for the Company prior	ess written to that da	n after the effective date te. Revocation will be	of th
		t does not apply to non-mo non-cash remuneration).	netary incentives/prizes (e.g	., merchandise, trips, n	ion-cash ii	acentives, awards, conte	st
	The Advance Agree Company after the to agreeing to the A Assignor further ag	ement entitles the Assignee effective date of the Advan dvance Agreement, require rees that commissions attri	ter into a Commission Adva to receive an advance on the ice Agreement. Assignor under the Assignee to obtain Assignate to any business write to the Assignor, even if the	e payment of compens derstands and acknow signments from all sub ten by the Assignor tha	ation for bledges that b-brokers, at are adva	business issued by the the Company, as a conincluding the Assignor. Inced to the Assignee un	ndition nder
	Assignor Signatu	re	Date Signed		 		
	Assignor Printed	Name	Social Secu	rity/Tax ID Number	 		

AOC-1213 37835-UL-1213

- SIGN AND RETURN THIS SIGNATURE PAGE -

INDEPENDENT SUB-PRODUCER CONTRACT SIGNATURE PAGE

I acknowledge and agree that:

- (a) I have received a copy of the Independent Sub-Producer Contract GHI-ISPC-1016 (the "Contract"); and
- (b) I have read, understood, and agreed to each and every term of the Contract.

Please retain a copy of this Independent Sub-Producer Contract Signature Page with a copy of your Contract.

YOU:	BY:
Print or type your name (person or entity)	Print person's name and title (if signing in a representative capacity)
	DATE:
Signature	
Address	
Address	
NPN (REQUIRED)	

ON BEHALF OF GETHEALTHINSURANCE.COM AGENCY, INC.

DV.

Patrick F. Can

GHI-ISPCSIGPG-1016 44907-GHIA-0916

-SIGN AND RETURN THIS SIGNATURE PAGE-

INDEPENDENT PRODUCER CONTRACT SIGNATURE PAGE

I acknowledge and agree that:

- (a) I have received a copy of the Independent Producer Contract (IPC-0316);
- (b) I have read, understood, and agreed to each and every term of the Contract, any and all provisions of which cannot be altered without the express written consent of UnitedHealthcare Life Insurance Company and its afiliates;
- (c) The Contract will not be in effect until such time as UnitedHealthcare Life Insurance Company has countersigned this Signature Page; and
- (d) The Contract may be executed in two or more counterparts, any of which need not contain the signature of more than one party, but all such counterparts when taken together will constitute one and the same agreement.

YOU:			
	Print or type your name		
Х		DATE:	
	Your signature		

IPCSIGPG-0316 42156-UL-0316

INDEPENDENT SUB-PRODUCER CONTRACT

gethealthinsurance.com Agency, Inc., with its principal office at 7440 Woodland Drive, Indianapolis, Indiana 46278 (herein called "Agency", "we", "us", or "our"), and you do hereby agree as follows:

- A. Agency is a general producer, managing producer, and/or producer for Carriers (as defined below) and has authority to recommend your appointment to sell the insurance products of the Carriers; and
- B. You desire to be appointed through Agency to access such insurance products from the Carriers.

DEFINITIONS

For purposes of this Contract, the following terms have the meanings set forth below:

"Carriers" refers to those insurance companies with whom we contract to solicit and sell their insurance products. Carriers may include affiliates of Agency.

"Clients" refers to insureds, policyholders, certificateholders, payors, and persons you have solicited for an Insurance Product.

"Commission Schedule" refers to the terms and conditions for the payment to you of any commission, bonus or other compensation for Insurance Products you place under this Contract.

"Contract" refers to this producer contract.

"Governmental Entity" shall include, but not be limited to, federal and state regulatory agencies, villages, townships, cities, counties, public school districts and similar tax supported entities. We shall determine, in our sole discretion, which entities shall constitute a Governmental Entity under this Contract.

"Insurance Products" refers to those insurance products for which we have been authorized to solicit applications by the Carriers, as are reflected on any Commission Schedule.

"You" and "your" refers to the person or entity who has executed this Contract. If you are an agency or a business entity, you act only through your agents, employees, or representatives. Any provisions that apply to a natural person will apply to those agents, employees, and representatives through which you act.

PART I – YOUR DUTIES

1.1 You shall comply with all (i) federal, state, and local laws, regulations and rules applicable to your solicitation of insurance products of the Carriers, and (ii) all rules, policies, procedures and standards which are provided to you by us or by any Carrier. You shall notify us immediately if you fail to comply with (i) or (ii) above, and if you fail to comply with

any of the requirements under provisions 1.1.1 through 1.1.3 below. You shall also notify us if you become aware of any negligent or willful act that you commit that has, or may have, a negative effect on any us, any Carrier, or any Client. Your compliance with this Section 1.1 includes, but is not limited to:

- **1.1.1** You shall hold the appropriate insurance license(s) in the state of solicitation and in the state where the application is signed prior to submitting an application for insurance to any Carrier. You shall be solely responsible for securing and maintaining your license(s).
- **1.1.2** You shall complete any pre-contracting or appointment related paperwork with any Carrier prior to soliciting the sale of any product by a Carrier, if required.
- **1.1.3** You shall not alter, modify, waive, or amend any of the terms, rates or conditions of any advertisement, brochures, applications, policies, contracts, or other materials provided to you by us or any Carrier unless submitted and approved in writing by us or the Carrier. You shall not create any materials that reference us or any Carrier unless submitted to and approved in writing by us or the Carrier.
- 1.2 If you are an agency or business entity, you are responsible for the acts or omissions of your sub producers. Therefore, you must train and supervise them appropriately. They do not have any authority not granted to you. Whatever is required of you is also required of them. We reserve the right to require that each of them execute an Independent Producer Contract or similar document prior to acting through you in connection with the subject matter of this Contract.
- 1.3 You certify that you have never been convicted of a federal or state felony involving dishonesty or breach of trust; or if so, that you have received written authorization from the applicable state insurance commissioner specifically referencing Section 1033 of the violent Crime Control and Law Enforcement Act of 1994, subsection (3) (2) granting permission to work in the insurance industry. During the term of this Contract, you must notify us if you are convicted of any felony.
- **1.4** You will use your best efforts to place the sale of insurance product for the Carriers.
- 1.5 During the term of this Contract (and if the coverage is provided on a "claims made" basis, for a period of four (4) years after termination of this Contract), you shall procure and maintain, at your sole expense, fully insured insurance agent professional liability coverage. Such coverage shall cover you and your employees or other representatives, if any, for activities under this Contract. You must maintain coverage with limits of at least \$1,000,000 from a carrier satisfactory to us.
- 1.6 Upon request, you shall provide us with satisfactory evidence of such coverage. You shall provide us with at least ten (10) days written notice of any material change in such coverage. In addition, the coverage contract shall require the entity assuming the risk of loss thereunder to provide us at least ten (10) days prior written notice of any contemplated cancellation, non-renewal, reduction in limits of, or material change in the coverage provided. We shall have the right, but not the obligation, to make any payments on your behalf necessary to maintain such coverage in force, and to recover any and all such

- payments from you, either directly or by means of set off or recoupment against any amount we owe you.
- 1.7 Because you are not our employee, you are solely responsible for reporting and paying any and all taxes imposed or other cost assessed on account of our payment of compensation to you under this Contract. Specifically, you are responsible for all occupational, income, and municipal taxes imposed on you by any Governmental Entity. We will not withhold any amount of compensation for your taxes, including, but not limited to, income tax, social security and Medicare tax, workers compensation taxes or costs, unemployment compensation taxes or costs, or any other tax, cost, fee or charge related to your compensation for services under this Contract.
- 1.8 You must provide us with written notice at least sixty (60) days' prior written notice to us of the closing date of any transaction in which: (i) you merge with, or are acquired by, a competitor of ours; or (ii) a competitor of ours acquires substantially all of your assets. Upon request, and subject to any applicable confidentiality restrictions or obligations, you must provide us any and all information about the transaction that we reasonably request. For purposes of this Contract, the term "competitor of ours" includes any entity (including any such entity's affiliates) that, in the ordinary course of its business, is in direct or indirect competition with us.
- 1.9 You shall take steps reasonably necessary to ensure that the information you submit to us or any Carrier (including any information contained in any application for any policy) is, to the best of your knowledge (after reasonable inquiry), accurate and complete. You shall immediately notify us if you become aware that any information you submit to a Carrier is inaccurate or incomplete.
- 1.10 You are an independent contractor with expertise in the insurance industry. Other than as specifically set forth in this Contract, we do not, directly or indirectly, have any control over your business and operations. You are solely responsible for your operations as an insurance producer. You acknowledge that we will have no involvement in your product sales other than performing the role as general agency for the Carriers. By performing this limited role, we do not make, and specifically disclaim, any endorsement or approval of any marketing or sales concept, nor do we make any representations to you or any third party regarding the tax, legal or other economic consequences raised by any marketing or sales concept. You shall not construe any statements made or actions taken by us, our employees or agents as tax, legal or other advice regarding any marketing or sales concept, and you shall not represent to any client or other third-party that we or our employees or agents have given any such advice.
- 1.11 You acknowledge that we will have no other involvement in the product sales other than performing the role as general agency for the Carriers. By performing this limited role, we do not make, and specifically disclaim any endorsement or approval of any marketing or sales concept, nor do we make any representations to you or any third party regarding the Carriers, tax, legal or other economic consequences raised by any marketing or sales concept. We shall not act, nor be considered, a promoter of any marketing or sales concept. You shall not construe any statements made or actions taken by use or our

employees or agents, as tax, legal or other advice regarding any marketing or sales concept, and shall not represent to any client or other third party that we or our employees or agents have given any such advice. Other than as specifically set forth in this Agreement, we do not, directly or indirectly, have any control over your business and operations, and you are solely responsible for your operations as an insurance producer.

- **1.12** You shall not attempt to contract directly with any Carrier for the sale of any products that you can sell through us hereunder, unless we approve so in writing.
- **1.13** You shall comply with the confidentiality and privacy provisions contained in Exhibit A attached to this Contract.
- **1.14** If you are a business entity, you shall continuously maintain your good standing with the regulatory authorities of your state. You shall notify us immediately if you fail to comply with this paragraph, or if you choose to end or alter the legal entity status you had at this Contract's inception.
- 1.15 If a Client, person purporting to represent a Client, or a regulatory authority, notifies you of a complaint about you or us that is related in any way to the subject matter of this Contract, you will immediately notify us. You will cooperate fully with us by answering any and all relevant questions, either orally or in writing, and/or furnishing copies of any and all relevant documents, and/or otherwise assisting us in any manner we may reasonably require.

PART II – COMPENSATION

2.1 Commissions and Other Fees.

- **2.1.1 Commissions Payable by Us.** We may directly pay you commissions for the sale of Insurance Products issued by certain Carriers under this Contract. We will issue you a Commission Schedule for each Carrier, listing the Insurance Products and the respective level of commission we will pay to you for each Insurance Product. We may amend, in our sole discretion, the Commission Schedule(s) at any time without advance notice; we may apply those changes for any new business and/or existing business issued or with the effective date(s) prior to or after such amendment; and we may do so with or without taking any similar action(s) with regard to any other producer. We may allow you to assign the commission payable to you by us under this Section 2.1.1. We will notify you if we object to any assignment of commissions.
 - 2.1.1.1 Funds for the commissions we pay to you come from the compensation paid to us by the Carriers. Under certain limited circumstances, a Carrier may be justified to stop paying us compensation for certain products sold in the past. Should that occur, we will stop paying you commissions on these products.
 - **2.1.1.2** Should a Carrier be justified in terminating their contract or agreement with us or you "for cause," no further compensation will be due and payable by us to you with respect to business written for that Carrier.

2.1.1.3 We will provide or make available to you a periodic statement of all compensation due and payable or paid to you associated with each commission payment we make to you. Unless you file a written objection to the statement within sixty (60) days from the date of the mailing or posting of the statement, that statement shall be deemed conclusively correct and you waive any right to contest the statement.

2.1.2 Commissions Payable by Carrier.

- 2.1.2.1 We may authorize you to solicit applications for Insurance Products issued by Carriers that will pay commissions directly to you. In these cases, the commissions shall be governed by the agreement between you and the Carrier. The Carrier shall be solely responsible for the payment of any commission or other compensation to you and you will look solely to the Carrier in the event the Carrier fails to pay you any compensation due. Carriers will provide you with commission schedules applicable to your sale of those Insurance Products under this Contract.
- 2.1.2.2 For commissions payable to you by any particular Carrier, we may, in our sole discretion, allow you to assign the commission payable to you by that Carrier. We will notify you if we object to any assignment of commissions from any Carrier. Your channel designation will, at all times, mirror your channel designation with any affiliated entity of the Agency and will be determined solely at our discretion.
- **2.2 Disclosure.** To the extent required by law, you shall fully disclose all compensation paid to you under this Contract for a particular customer to that customer.

2.3 Setoffs, Recoupments and Deficits.

- **2.3.1** To the extent that any Carrier seeks reimbursement of any commissions paid to us, or assigned by you to us, or any other amounts you shall return the appropriate portion of such commission(s) and other compensation to us. The amount to be returned shall constitute a debt owed by you to us that we may recover either via set off, recoupment or any other means available at law or in equity against any amount owed by us to you. You shall repay us any insufficiency (as well as any insufficiency existing after termination of the Contract for cause, or voidance of the Contract) within 30 days of demand. Upon your failure to so repay in full within the time specified, any unpaid balance shall bear interest at the rate of one and one-half percent per month. In addition, you shall be responsible for any costs, including attorney's fees and other collection expenses, incurred by us in connection with the recovery from you of any indebtedness.
- **2.3.2** To the extent that you owe any amounts to any of our affiliates, we may set off any amounts due to you under this Contract to satisfy those obligations.
- **2.4 Beneficiaries.** Your primary and contingent beneficiary designations are shown on the Signature page of this Contract. If no designations are shown, your estate will be your

beneficiary. We will follow our usual procedures concerning payments to beneficiaries and changes in beneficiary designations.

PART III - CONFIDENTIALITY AND PRIVACY OF INFORMATION

As used in this Part IV, all references to you will include any of your employees or other representatives.

- **3.1 Definitions.** To the extent a term is defined in both this Contract, HIPAA or ARRA, the definition in HIPAA or ARRA shall govern. "ARRA" shall mean Subtitle D of the Health Information Technology for Economic and Clinical Health Act provisions of the American Recovery and Reinvestment Act of 2009, 42 U.S.C. §§ 17921-17954, and any and all references in this Contract to ARRA shall be deemed to include all associated existing and future implementing regulations, when and as each is effective. "Affiliate," solely for purposes of this Part IV, shall mean any entity that is a subsidiary of UnitedHealth Group. "Breach" means the acquisition, access, use or disclosure of PHI in a manner not permitted by the Privacy Rule that compromises the security or privacy of the PHI as defined, and subject to the exceptions set forth in 45 C.F.R. 164.402. "Business Associate" means vou. "Compliance Date" means, in each case, the date by which compliance is required under ARRA and/or its implementing regulations, as applicable; provided that, in any case for which that date occurs prior to the effective date of this Contract, the Compliance Date shall mean the effective date of this Contract. "Covered Entity" means the Carriers and Affiliates whose Insurance Products you sell under this Contract. "HIPAA" shall mean the Health Insurance Portability and Accountability Act of 1996 and its implementing regulations. "PHI" shall mean Protected Health Information as defined in 45 C.F.R. § 160.103, and it limited to the Protected Health Information received from or received or created by you on our behalf pursuant to performance of services under this Contract. "Services" shall mean, to the extent and only to the extent they involve the creation, use or disclosure of PHI, the services provided by the Business Associate to Covered Entity under this Contract, as amended by written agreement of the parties from time to time. All references in this Part IV to ARRA shall be deemed to include all associated implementing regulations, when as each is effective.
- **3.2** You may be provided with or have access to information which we consider confidential and proprietary ("Confidential Information"), including but not limited to, pricing, rates, computer programs, and product information. You will hold in confidence and not use or disclose any Confidential Information. This shall not apply to the Confidential Information if it:
 - **3.2.1** Is readily available to the public without restriction through no fault of yours.
 - **3.2.2** Is received without restriction from a third party lawfully in possession of and lawfully empowered to disclose this information.
 - **3.2.3** Was rightfully in your possession without restriction prior to its disclosure, or was independently developed by you without access to such Confidential Information.
 - **3.3** You may be provided with or receive "Protected Information." "Protected Information" shall be defined to include, but is not limited to, "nonpublic personal information" and "individually identifiable health information" as currently used in 15 U.S.C. § 5609 and 45 C.F.R. § 164.501

and as they are subsequently updated, amended, or revised.

- 3.4 Pursuant to this Contract, you will provide services for us that involve the use and receipt of Protected Information. Except as otherwise specified herein, you may use the Protected Information as necessary to perform your obligations under this Contract. All other uses not authorized by this Contract are prohibited. In the event you disclose Protected Information which is not authorized by this Contract, you agree to inform us in writing of such disclosure as soon as you discover it.
- **3.5** Either party may terminate this Contract at any time with at least ten (10) days prior written notice for any uncorrected material breach of this Part IV, provided the breaching party was allowed a reasonable opportunity to remedy the material breach, and it was not corrected during that time. Upon termination of this Contract, the breaching party shall:
 - **3.5.1** Destroy or return, the Protected Information in the breaching party's possession and retain no copies (which shall mean destroying all back-up tapes), if it is feasible to do so. If not feasible, provide notification to the other party in writing; and
 - **3.5.2** Recover any Protected Information in the possession of employees. If it is infeasible for us or you to obtain any Protected Information from any employee, we or you, must provide a written explanation and require the employees to agree to extend any and all protections, limitations, and restrictions contained in this paragraph to any Protected Information retained after the termination.
- **3.6** With regard to the use and disclosure of Protected Information, you and we hereby agree to do the following:
 - **3.6.1** Use and/or disclose the Protected Information only as permitted or required by this Contract and/or by law.
 - **3.6.2** Put into practice administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the Protected Information that you create, receive, maintain, or transmit on our behalf.
 - **3.6.3** Require all employees that receive, use, or have access to Protected Information to agree in writing to adhere to the same restrictions and conditions contained in this Part IV.
 - **3.6.4** Make all records, books, agreements, policies, and procedures relating to the use and/or disclosure of Protected Information available to regulatory authorities for purposes of determining compliance with HIPPA, ARRA or other state privacy laws, subject to attorney-client and other applicable legal privileges.
 - **3.6.5** Upon request, agree to provide access to the Protected Information to the Client to whom it relates (or his or her authorized representative).
 - **3.6.6** Upon request, agree to make any amendment(s) to the Protected Information.
 - **3.6.7** Upon our request, provide such information to respond to a request by a Client for an accounting of the disclosures of the Client's Protected Information.

- **3.6.8** Unless authorized in writing by the Client, you agree not to further disclose account numbers to conduct telemarketing, direct-mail marketing, or other electronic-mail marketing to your Client.
- **3.7** You and we shall not be obligated under this Part IV, if the Protected Information:
 - **3.7.1** Is or has become readily publicly available without restriction.
 - **3.7.2** Is received without restriction from a third party lawfully in possession of and lawfully empowered to disclose such information.
 - **3.7.3** Was rightfully in your possession or ours without restriction prior to its disclosure or was independently developed by you or us.
- 3.8 With regard to your use and/or disclosure of PHI, as of the respective Compliance Date of each referenced obligation, Business Associate agrees to: (a) comply with the HIPAA Security Rule requirements in accordance with 42 U.S.C. § 17931; and (b) without unreasonable delay, and in any event on or before 48 hours after its discovery by Business Associate, notify Covered Entity of any incident that involves an unauthorized acquisition, access, use, or disclosure of PHI, even if Business Associate believes the incident will not rise to the level of a Breach, including in the notification, to the extent possible, and supplement the notification on an ongoing basis with:(i) the identification of all individuals whose unsecured PHI was or is believed to have been involved, (ii) all other information reasonably requested by Covered Entity to enable Covered Entity to perform and document a risk assessment in accordance with 45 C.F.R. Part 164 subpart 0 with respect to the incident to determine whether a Breach of Unsecured PHI occurred, and (iii) all other information reasonably necessary to provide notice to individuals, HHS and/or the media, all in accordance with the data breach notification requirements set forth in 42 U.S.C. § 17932 and 45 C.F.R. Parts 160 & 164 subparts A, O & E as of their respective Compliance Dates. Notwithstanding the foregoing, in Covered Entity's sole discretion and in accordance with its directions, Business Associate shall conduct, or pay the costs of conducting, and investigation of any incident required to be reported under this Section 4.8 and shall provide and/or pay the costs of providing, the required notices as set forth in this Section 4.8; (c) request, use and/or disclose only the minimum amount of PHI necessary to accomplish the permitted purpose of the request, use or disclosure; provided, that Business Associate shall comply with 42 U.S.C. § 17935(b); and (d) comply in all respects with all its other obligations in accordance with ARRA, including without limitation, 42 U.S.C. §§ 17934(b), 17935(c), (d) & (e), and 17936(a) & (b). Notwithstanding any other provision of this Contract, Business Associate may use and disclose PHI only as necessary to perform Business Associate's obligations under this Contract.
- 3.9 Any provision of this Part IV that is directly contradictory to one or more terms of this Contract shall be superseded by this Part IV. The terms of this Part IV to the extent they are unclear shall be construed to allow for compliance by Covered Entity and Business Associate with HIPAA and ARRA. This Part IV will not affect any of the other terms or conditions in this Contract, except as stated herein.

PART IV – GENERAL PROVISIONS

- **4.1 Termination/Voidance of Contract.** Either party may immediately terminate this Contract at any time, with or without reason, by providing notice to us in accordance with paragraph4.8 below. Otherwise, this Contract shall continue indefinitely until terminated or voided as follows:
 - (A) **Termination for Cause.** We may terminate this Contract effective as of any date we specify, and revoke all your rights and privileges under it, by notice to you, if you fail or failed to comply with any of the terms and conditions of this Contract, including:
 - (i) failing to comply with any obligation under Section 1.1; or
 - (ii) failing to produce, upon request, satisfactory evidence of the insurance agent professional liability coverage required by Section 1.4; or
 - (iii) you commit a criminal, fraudulent or dishonest act.

You will forfeit any compensation payable to you after the date of termination of this Contract for cause. We may recover, via either set off or recoupment, any compensation disbursed to you after you engaged in an act or omission that allows us to terminate this Contract for cause, without regard to when you actually earned such compensation.

(B) **Automatic Termination.** This Contract shall terminate automatically upon your death, dissolution, receivership, insolvency, or bankruptcy.

This Contract shall also terminate automatically in the event this Contract is superseded and replaced by another contract relating to the same subject matter hereof, regardless of whether or not the superseding contract specifically provides for such supersession and replacement.

(C) **Voidance.** We may declare this Contract void from its inception, and demand repayment of all commissions or other compensation we paid or payable to you pursuant to an assignment, if you provided any incomplete or inaccurate information on or in connection with any producer application you provide to us, or any of our affiliates.

Termination or voidance of this Contract shall terminate any and all authority granted to you hereunder, but you shall remain bound by any specific post-termination obligations, restrictions and limitations, and shall remain fully liable for any indebtedness or other obligations to the Agency. In the event of termination of this Contract under subparagraph (A) above, we reserve the right to immediately assign another producer to service the Clients that you previously serviced.

If this Contract is terminated for any reason other than for cause under Section 4.1(A) above, we will continue to pay any commissions payable by us to you under Section 2.1.1 until: (i) your death and the death of all designated beneficiaries (or dissolution if you are a business entity; (ii) these payments have been made for five (5) years; or (iii) commissions otherwise payable to you in any calendar year are \$1,000 or less.

- **4.2 Reservation of Rights.** Without terminating this Contract, we reserve all our rights not expressly in conflict with this Contract.
- **4.3 Good Faith.** The parties will perform all duties under this Contract in utmost good faith. You represent and warrant that neither you nor any of your agents, employees or other representatives, if any, are bound by any regulatory, contractual or other restriction or negative covenant which in any way would prohibit or otherwise affect your ability to perform your duties and obligations under this Contract.
- 4.4 Indemnification. In addition to any indemnification obligation(s) specified elsewhere in this Contract, you must indemnify and hold us harmless from and against any and all claims, litigations, losses, liabilities, costs, and other expenses incurred as a result of your material breach of the terms of this Contract. Furthermore, you must hold us harmless from any and all "loss" incurred by us as a result of any act or omission committed by you and/or your agents, employees or other representatives in connection with your duties and obligations under this Contract.

As used here, "loss" includes, but is not limited to, court costs, any fines, forfeitures, claims or benefits paid pursuant to regulatory action, judgment or reasonable settlement, and all reasonable attorneys' fees and expenses incurred by us in defending and/or settling any claim or regulatory action against us, or in pursuing recovery from you and/or your agents, employees or other representatives.

- **4.5 Amendment.** This Contract may be amended only as provided in this Section 4.5.
 - (A) General and Regulatory Amendments. We may amend this Contract generally, or in order to bring us or you into compliance with an applicable law or regulation, including an interpretation of law or regulation by a regulatory agency or court, by providing advance written notice of the amendment and its effective date to you in accordance with Section 4.8 of this Contract. Any such amendment(s) shall be automatically effective as of the date we specify without your written agreement unless you notify us that you are terminating this Contract before the effective date of the amendment. Notwithstanding the foregoing, we may, in our sole discretion, amend the commission schedule(s) at any time without advance notice; we may apply those changes for any new business and/or existing business issued or with effective date(s) prior to or after such amendment; and we may do so without taking any similar action(s) with regard to any other producer(s).
 - (B) **Optional Amendments.** We may from time to time propose amendments to this Contract that are optional as to you, e.g. inviting your participation in certain marketing. You may accept an optional amendment by signing it or otherwise indicating your affirmative consent using a method we will specify. Such optional amendment shall be effective either on the date specified in it, or, if no date is so specified, on the date you sign it or consent to it. We may withdraw any such proposed optional amendment at any time before you sign it or consent to it.

- **4.6 Non-Waiver.** Our forbearance, neglect, or failure to enforce any or all of the provisions of this Contract or to insist on strict compliance by you, your employees or other representatives, shall not be construed as a waiver of any of our rights or privileges.
- 4.7 Entire Agreement. This Contract, together with all subsequent amendments and attachments, sets forth the entire understanding between you and us with respect to the subject matter of this Contract. This Contract supersedes all prior agreements, arrangements, and communications, whether oral or written, with respect to the subject matter of this Contract.
- 4.8 Notices. Any notice from us to you required by this Contract shall be sufficient and effective upon (i) deposit with the United States Postal Service or with a recognized commercial package delivery service, postage or other fees prepaid, and addressed to you at your last known address shown in our records, or (ii) sending via electronic mail or facsimile, if you provided us with an electronic mail address or a facsimile number, or (iii) conspicuous publication in a newsletter, or posting on a Web site, to which you have general access. Revocation of your permission to receive commercial messages from us at either such electronic mail address or facsimile number shall not operate as a revocation of your consent to receive notices pursuant to this Section at such address or number. Any notice from you to us required by this Contract shall be sufficient and effective upon receipt at our principal office specified in the opening paragraph of this Contract, but only if delivered via United States Postal Services, by certified mail, or through a recognized commercial package delivery service, postage or other fees prepaid.
- **4.9 Choice of Law.** This Contract will be construed in accordance with the laws of the State of Indiana without reference to Indiana conflicts-of-law provisions.
- **4.10 Headings and Titles.** The headings and titles used in this Contract are non-substantive and for reference only.
- **4.11 Severability.** If any provision of this Contract is held invalid for any reason, the remainder of this Contract shall not be affected.
- **4.12 Assignment.** Except as specified elsewhere in this Contract (including the Commission Schedule), you may not assign this Contract, or any of your rights, duties or obligations hereunder. We reserve the right to assign this Contract to any third party.
- 4.13 Arbitration. Any unresolved dispute between you and us in connection with this Contract, whether arising before or after its termination, shall be submitted to binding arbitration in accordance with the Commercial Rules of the American Arbitration Association as the exclusive means of resolution. All arbitration hearings shall take place in Chicago, Illinois unless another location is agreed to by the parties. Neither party shall be liable to the other for any incidental, consequential, special or punitive damages arising out of this Contract, whether on account of breach, tort or other cause. This limitation shall not limit either party's obligation to perform any provision of this Contract.
- **4.14 Signatory authority**. We and you each represent and warrant that the person signing this Contract has the authority to do so and is acting within the scope of his or her authority.

- **4.15 Execution**. This contract may be executed in two or more counterparts, any of which need not contain the signature of more than one party, but all such counterparts when taken together will constitute one and the same agreement.
- **4.16 Effective date.** This Contract is effective as of the date noted on the signature page executed by us. It supersedes and replaces any prior agreement between the parties pertaining to the subject matter.



STEPHENS-MATTHEWS MARKETING, INC.

■PO Box 1208 ■ Beverly, OH 45715 ■ Phone: (800) 544-8250 ■ Fax: (888) 984-2614 ■

Return by fax to: 888-984-2614 or email to: Kelly@stephens-matthews.com

Agent Commission Electronic Funds Transfer Form Agent/Agency Name:

Daytime Phone Number:	
Email Address:	
Account Type (Please Check One):	☐ Savings Account (32)

If you are authorizing electronic fund transfer either for the first time or to a different account:

- 1. For checking account, please void a **pre-printed blank check** and attach here.
- 2. For savings account, please void a **pre-printed deposit slip** and attach here.

We cannot accept voided checks or deposit slips with a handwritten name and address.

3. Please transfer the numbers at the bottom of the check or deposit slip into the fields below.

	
Bank Routing Number	Bank Account Number

Authorization

I hereby authorize Stephens-Matthews Marketing, Inc. to initiate credit entries and, if necessary, adjustments for any credit entries made in error to the checking or savings account indicated above, hereinafter called depository.

Agent Signature:

Please submit an updated authorization any time you change depositories.

Agents receiving Electronic Funds will receive commission statements via e-mail only.



Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

Internal R	evenue Service				
N	lame (as shown or	your income tax return)			
C/I	Business name/disregarded entity name, if different from above				
ou g	Check appropriate box for federal tax classification: ☐ Individual/sole proprietor ☐ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate ☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶			☐ Exempt payee	
Print or type	Other (see ins				
ecific P		· · · · · · · · · · · · · · · · · · ·	equester's name and address (optional)		
See Sp	City, state, and ZIP	code			
L	List account number(s) here (optional)				
Part I Taxpayer Identification Number (TIN)					
		propriate box. The TIN provided must match the name given on the "Name" line	Social security numb	per	
to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see <i>How to get a</i>				-	
	TIN on page 3. Note: If the account is in more than one name, see the chart on page 4 for guidelines on whose. Employer identification number				
Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.		Employer identificati	on number		
Part	Certifi	cation			
Under penalties of perjury, I certify that:					
1. The	number shown o	n this form is my correct taxpayer identification number (or I am waiting for a new	umber to be issued to m	e), and	
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and					
3. I am a U.S. citizen or other U.S. person (defined below).					
Certific because interest generall	ation instruction by you have failed paid, acquisition	ns. You must cross out item 2 above if you have been notified by the IRS that y to report all interest and dividends on your tax return. For real estate transaction or abandonment of secured property, cancellation of debt, contributions to an er than interest and dividends, you are not required to sign the certification, but	ons, item 2 does not app i individual retirement arr	ly. For mortgage angement (IRA), and	
Sign Here	Signature of U.S. person	Date ▶			

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
 - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.