CMS Update

New MFA Requirement to access the CMS Enterprise Portal

Starting in early June, currently registered and new Marketplace agents and brokers will need to begin setting up and utilizing **Multi-Factor Authentication (MFA)** in order to access the CMS Enterprise Portal at **https://portal.cms.gov**.

This step is critical for users enrolling consumers through the Classic Direct Enrollment (DE) pathway. If you do not set up an MFA device, you will not be able to log in to HealthCare.gov after being redirected from a private website.

How to set up Multi-Factor Authentication (MFA):

Log in to your CMS Enterprise Portal and complete set up of an MFA device.
Your CMS portal information is the same as your Username and Password for marketplace in order for you to sign in to your CMS Portal.

1. Navigate to the CMS Enterprise Portal public home page: https://portal.cms.gov/portal/

2. Login using your user ID and password.
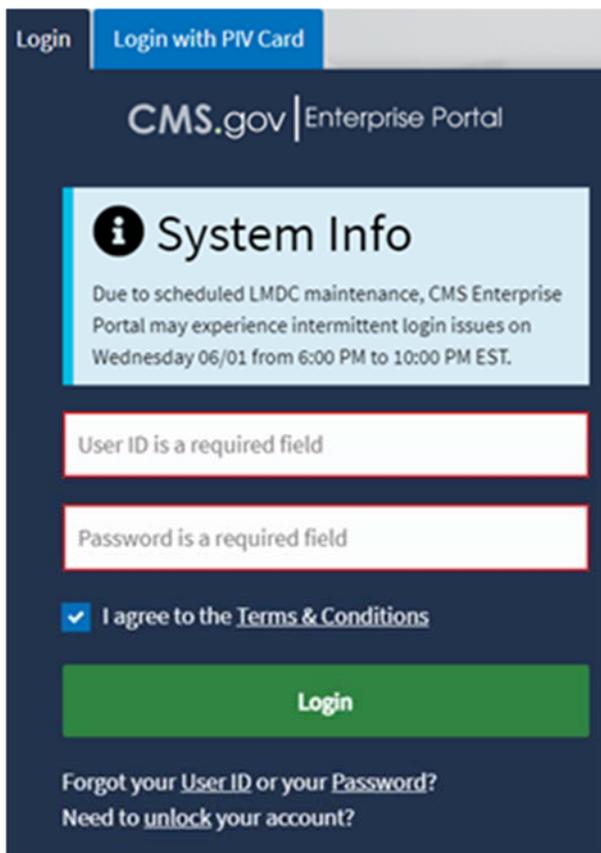
3. On the top right of your name click the white arrow

4. After your click on the white arrow, Select "My profile"

5. Once you enter to "My Profile" select "Manage MFA Devices"

6. Click on **"Register a device"** button.

7. Select the **MFA device type** that you want to use to login.

   o   Interactive Voice Response
   o   Text Message
   o   Google Authenticator
   o   Ok to Verify

8. Once you selected the MFA type you desire, you have completed setting up the multi-factor authentication in your account.

If you have any questions, please contact us

800-544-8250