



Patient Care

It's Customer Care for you.

Your customers have another resource to help them take charge of and manage their health care. When your customers need help navigating the health care system, they can reach out to **Patient Care**, an independent health care advocacy service.

One of Patient Care's unique services can help customers save money. Prior to a procedure or test, Patient Care can compare costs and quality data for the services of two or three network providers. With this information, customers can choose the most cost-effective care and may reduce the amount they pay out of pocket.

Not only will your customers benefit from Patient Care, you will too. Patient Care:

- **Makes your job easier** – you offer value-added service by simply providing a telephone number
- **Helps you take care of your customers** – without having to do ALL the work yourself
- **Provides a competitive advantage** – by offering another unique, customer-valued feature
- **Offers seamless value** – access to this service is automatically included, no additional paperwork or enrollment is required

Patient Care can also help:

- Explain health care bills, claims, and benefits
- Identify lower-cost drug options
- Work to resolve claims and provider billing issues
- Assist with preauthorization

Patient Care, brought to you exclusively by Assurant Health, is available to customers with plan effective dates of July 1, 2008 and later with:

- Individual Medical
- Small Group (Real ChoicesSM plans only)

Note: Patient Care is not offered to customers covered by Student Select plans.

You can find more information under the Patient Care category on Find A Form at www.assuranthealthsales.com.

Customers can contact
Patient Care at:

800-305-0377

Monday – Friday
7 a.m. – 7 p.m. Central time

www.patientcare4u.com